

**WELCOME TO**

**CIGNA HOME  
DELIVERY  
PHARMACY**



**Together, all the way.®**



# Welcome to Cigna Home Delivery Pharmacy

At Cigna Home Delivery Pharmacy<sup>SM</sup> we have one mission - we're dedicated to helping people improve their health and well-being.

As chief pharmacist, I am honored to be part of a team that provides our customers with an integral part of their health care needs. Cigna Home Delivery Pharmacy addresses health concerns at an individual level through the efforts of both our pharmacists and support staff.

We work continuously to improve your experience through accurate and fast delivery of your prescriptions. Our pharmacists are available 24/7 to help you understand your medication and discuss your therapy.

At Cigna Home Delivery Pharmacy, improving your health is our focus.

Along with hundreds of thousands of other Cigna customers, you can trust us for your prescription medication needs.

Sincerely,

A handwritten signature in black ink that reads "P.M. Lynne". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Paul Lynne, RPh

Chief Pharmacist  
Cigna Home Delivery Pharmacy

## Cigna Home Delivery Pharmacy offers you convenience and quality you can trust.

It's a great choice if you're taking a medication every day to treat an ongoing condition like:

- › Allergies
- › Anxiety
- › Asthma
- › Birth control
- › Diabetes
- › High blood pressure
- › High cholesterol
- › Many others

### Why choose home delivery?

- › **Convenience.** Don't waste time standing in line at the pharmacy. We'll ship your medication to you. We provide free standard delivery to your home or work address within the United States.
- › **Easy refills.** Fill up to a 90-day supply of your medication at one time, so you fill less often.
- › **Free refill reminders.** We'll send you refill reminders by email to help make sure you don't miss a dose.
- › **Track your orders.** You can refill your medication and track your orders on the myCigna® app or website.
- › **24/7 access to licensed pharmacists.** If you have a medication question, you can talk with a pharmacist anytime, day or night.

## Manage your medications online with myCigna.

Log in to the **myCigna** App or website to get information about your prescription medications.

- › **Refill prescriptions.** Ordering is fast and easy. You can sign up for automatic refills on select medications you take every day. This service fills your prescriptions just when you need them. And, you can cancel or delay delivery anytime.
- › **View medication costs.** Use the Price a Medication feature to find out how much you'll pay for your prescriptions before you place your order.\*
- › **View your orders.** Check your order status and track shipments so you know when you should get your medication.
- › **Update profile information.** Let us know how you'd like us to contact you, what your contact information is and what allergies you have.



## Choose the ordering method that's best for you.

**For new orders, please allow 7-10 business days from the time we receive your request.** Refills take less time to process. Overnight delivery is available.

### Electronic:

1. For fastest service, ask your doctor to send your prescription electronically to Cigna Home Delivery Pharmacy.
2. Call **800.835.3784**. Be sure to have your Cigna ID number and shipping and billing information ready when you call. We'll set up your profile for you.

### Phone:

1. Call **800.835.3784**.
2. Have this information ready when you call:
  - › Your name and Cigna ID number
  - › The name(s) and dosage(s) of your medications
  - › Your doctor's name and phone number
  - › Your credit card information (American Express, Discover, MasterCard or Visa)
3. We'll call your doctor's office to get a 90-day prescription, with refills.



\* Prices shown on myCigna are not guaranteed and coverage is subject to your plan terms and conditions. Visit myCigna for more information.

Health benefit plans vary, but in general to be eligible for coverage a drug must be approved by the Food and Drug Administration (FDA), prescribed by a health care professional, purchased from a licensed pharmacy and medically necessary. If your plan provides coverage for certain prescription drugs with no cost-share, you may be required to use an in-network pharmacy to fill the prescription. If you use a pharmacy that does not participate in your plan's network, your prescription may not be covered, or reimbursement may be limited by your plan's copayment, coinsurance or deductible requirements. All group health insurance policies and health benefit plans contain exclusions and limitations. Refer to your plan documents for costs and complete details of your plan's prescription drug coverage.

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